



Ohio Emergency Management Agency Strategic Plan 2022-2024

Enhance Emergency Management to Address the Challenges of Today and Tomorrow

Communications Goal

Ohio EMA will increase and improve communications within the emergency management enterprise and our stakeholders (internal and external):

- 1.1 Regular internal communication with, and among, branches and senior leadership.
- 1.2 Promote emergency management concepts and principles to groups, associations, etc. beyond primary stakeholders.
- 1.3 Establish stakeholder feedback mechanisms and feedback into agency actions.
- 1.4 Document successes of programs and share broadly.
- 1.5 Increase external stakeholder engagement and communication.

Operations Goal

Ohio EMA will develop emergency management resilience and enhance capability:

- 2.1 Developing operational depth in key positions.
- 2.2 Develop response capability at county/local level.
- 2.3 Increase leverage of existing working groups, bodies and associations to improve Ohio's operational skillset.
- 2.4 Maintain and update existing capability programs, systems and infrastructure.
- 2.5 Establishing documented, consistent and sustainable ways of doing business.
- 2.6 Integrate lessons learned, best practices and program standards into daily and emergency operations.

Human Capital Goal

Ohio EMA will build proficient emergency managers to thrive within and improve the emergency management profession:

- 3.1 Engage in available training programs and opportunities to increase knowledge skills and abilities.
- 3.2 Develop and deliver training opportunities to close gaps identified through observation, lessons learned and stakeholder feedback.
- 3.3 Professional development through participation in emergency management related organizations, associations and groups.
- 3.4 Implement sustainable systems, processes and procedures towards employee recruitment, development and retention.