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News Release

FEMA Teams Canvassing Neighborhoods to Help Ohio Disaster Survivors

Columbus, Ohio –Disaster survivor assistance (DSA) specialists are working in Ohio, helping survivors of the tornadoes, storms and flooding that occurred from May 27 – 29, 2019.

Canvassing will be conducted in each of the designated counties over the coming weeks— Auglaize, Darke, Greene, Hocking, Mercer, Miami, Montgomery, Muskingum, Perry and Pickaway. Services provided include registering survivors for disaster assistance, updating their records and making referrals to community partners.

Like all FEMA personnel, DSA team members can be identified by their official federal photo ID badge and the FEMA logo on their shirts/vests. They will ask individuals for some personal information needed for registration, including: Social Security number, annual income and bank information, as well as names of occupants of the impacted property. **Residents are encouraged to ask for identification before providing personal information.**

In addition to the registration opportunity offered by these teams, survivors can register online at DisasterAssistance.gov. Survivors can also register by calling 800-621-3362 (including 711 or Video Relay). TTY users can call 800-462-7585. Multilingual operators are available. The toll-free numbers are open from 7 a.m. to 9 p.m. ET, seven days a week.

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FEMA's mission is helping people before, during and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 or TTY at 800-462-7585. If you are deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585. All Disaster Recovery Centers are physically accessible and equipped to accommodate disaster survivors who need communication access. If you require an accommodation (ASL interpreter, braille, large print, etc.) while visiting a Disaster Recovery Center, just ask a FEMA representative.