OPERATIONAL COMMUNICATIONS

Ensure the capacity for timely communications in support of security, situational awareness, and operations, by any and all means available, among and between affected communities in the impact area and all response forces.

MISSION AREA

Response

FUNCTIONAL AREAS

- Communication between responders and the affected population
- Data communications
- Interoperable communications between responders
- Re-establishing communications infrastructure
- Re-establishing critical information networks
- Voice communications

EXAMPLE WORDING

Buckeye County uses the MARCS (Multi-Agency Radio Communication System) an 700/800 MHz radio and data network that provides statewide interoperability. In addition to the radio network, Buckeye County EMA operates satellite phones and maintains Amateur Radio capabilities. Buckeye County uses these alternate systems to transmit, receive, and coordinate emergency information.

Buckeye County EMA uses WebEOC, an electronic Web-based means of communication between county partners and the state’s Emergency Operations Center. The system allows for continual communication of the ongoing situation and reporting and provides a means for requesting and tracking resources.

MAY BE FOUND IN:
- Base Plan
- Communications
- Public Information

BUILDING CAPABILITY

E0105: Public Information and Warning
G0251: WEM Amateur Radio Resources
IS0242.b: Effective Communication
MGT-902: Managing Public Information for All-Hazards Incidents
PER-304: Social Media for Natural Disaster Response and Recovery

Ohio EMA Training Courses: https://trainingcampus.dps.ohio.gov/CourseMill/pstc/pstc.html
Additional Training Courses: https://www.firstrespondertraining.gov/frt/npcatalog

Examples demonstrate options to consider and are provided for training purposes only. The examples are intended to demonstrate how planning teams may incorporate the key tasks found on FEMA’s Core Capability Development Sheets into planning documents (e.g. the Emergency Operations Plan, Mitigation Plan, Debris Management Plan, HazMat Plan, and so forth). The items in the Functional Areas section are FEMA-identified areas where gaps could exist for the associated core capability. Counties should not re-design their Emergency Operations Plans around the Core Capabilities; stakeholders should integrate the capabilities within the EOP and in a format that is effective for the jurisdiction.