



# Promising Practices in Inclusive Emergency Management

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# What Makes A Best Practice?

- A specific action that has led to desired results
- Often based on guidelines or standards
- Works in many different situations and many different communities
- May evolve with new technologies and access to resources



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# What Makes Inclusive Planning Effective?

- Subject matter experts in both disability and emergency management
- An understanding of shared goals and responsibilities
- An understanding of each other's strengths and limitations
- Inclusion and information sharing throughout planning, response, recovery and mitigation
- Leveraging resources



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# Service Delivery Systems

- Community organizations providing services for people with access and functional needs on a daily basis
- Many fields of service (children, veterans, people with disabilities, seniors, criminal justice, etc.)
- Public/governmental agencies, non-profit agencies, private sector agencies; associations of individuals, volunteers and family members
- Variety of services- information and referral, training, access to the community, goods, services



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# Planning for Effective Emergency Communication

- American Sign Language interpreter training and credentialing program
- Communication tools for first responders
  - Picture cards; ASL cards; language cards
- Accessible alerting systems
  - Sign language videos
  - National Federation of the Blind Newslines
  - Radio Information Networks



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# Planning for Accessible Evacuations

- California Office of Emergency Services (CalOES)  
Accessible Transportation and Evacuation Toolkit
  - Agency responsibilities
  - Gap analysis checklist
  - Best practices and guidance
  - Planning template
  - Example stakeholder lists
  - MOU templates



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# Planning for Accessible Shelters

- Functional Access Service Teams (FAST)
- Advance Shelter Review Teams
- Purchasing and storing equipment
- Contracting / MOUs for equipment and services
- Communication within shelters



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*“Give me six hours to chop down a tree and I will spend the first four sharpening the axe.”*

*– Abraham Lincoln*



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# Contact Information

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